



Roojai Roadside Assistance Service

PLEASE READ THIS DOCUMENT AND KEEP IT FOR **YOUR** RECORDS.

Services at a glance

	RSA service	Description	Service requests
A	Emergency repair assistance	We try to repair your vehicle at the breakdown location	at most TWICE per year
B	Faulty battery assistance	We try to repair your vehicle battery at the event location	at most ONCE per year
C	Fuel Refill assistance	We try to repair your vehicle by adding up to FIVE liters of fuel	at most ONCE per year
D	Locksmith assistance	We try to gain entry to the vehicle at the event location	at most ONCE per year
E	Vehicle transportation service	We transport your vehicle to a repair workshop of your choice within 25 km	at most ONCE per year

Important information

Your Roojai Roadside Assistance **Service** product consists of:

1. A Contract – One contract between **you** and **Roojai**. A **service** fee is payable for this contract which will be made clear to **you** in advance;
 2. A **Schedule** – detailing the services chosen and the **service** fee. These details will be made clear in advance of purchase and the **schedule** will be provided to **you** by **Roojai** following the purchase.
- This **service** is only available for those who have purchased a voluntary car insurance product with **Roojai**.
 - Although this **service** is sold in conjunction with a voluntary car insurance product, this contract is standalone. **Roojai** and **you** are the only contracting parties to this contract.
 - Cancellation of the voluntary car insurance product associated with this **service** will also automatically cancel this contract.

If any **RSA event** arises, please provide **us** with:

1. **Your** name and **Roojai** Roadside Assistance **Service** Contract reference number;
2. **Your** driving license;
3. The **vehicle**'s make, model and registration number;

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4. The exact location of the **vehicle** - the road **you** are on or the nearest road junction;
5. The number of the phone **you** are using; and
6. The cause of the **RSA event**, if **you** know it.

Remember:

1. Please let **us** know if **you** have called **us** but manage to get going before **we** arrive;
2. **We** will only provide services if **we** arranged help, so please do not go directly to a workshop or other roadside assistance **service**.

How to contact **us**

Report an **RSA event**

You can report an **RSA event** using the **Roojai** mobile app. Search “**Roojai**” in App Store for iOS or Play Store for Android and download **our** app for free.

Alternatively, please call **our** 24/7 emergency assistance hotline on 02-582-8844 (Thai **service**).

Other customer services

For other queries, please visit **our** website at <https://www.roojai.com> or contact **our** customer services team on 02-582-8899 (Thai) and 02-582-8866 (English).

Call charges may apply. Please check with **your** telephone provider. Text messages are charged at **your** standard network rate. **We** will not pay for the cost of making or receiving telephone calls. **Our** calls are monitored and/or recorded.

Should there be any changes to **your** contact information, please kindly notify **us** of such changes.

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Roojai Roadside Assistance Service Contract

Important information about **your** contract

- This contract is intended to offer services relating to the immobilization of vehicles due to an **RSA event**. It meets the demands and needs of those who want assistance to be provided for them in such an **event**.
- There are general conditions set out on page 8 that apply to all sections. There are also specific conditions that are set out in each section. **You** must meet all of these conditions.
- All requests for **service** must be made directly to **us** as per the instructions in the How to contact **us** section on page 2.
- The services specified in this contract apply to the **vehicle** listed on **your schedule**, irrespective of who is driving the **vehicle**.
- Any words in bold appearing throughout this document have a specific meaning which **we** explain in the Definition of words section on page 12.

Contract Period

- If **you** purchase the services before 00:00 hours on the **start date** shown on **your schedule**, the contract will start at 00:00 hours on the **start date**.
- If **you** purchase the services after 00:00 hours on the **start date** shown on **your schedule**, the contract will start at 00:00 hours on the day after **you** purchase the services.
- The contract will end at 23:59 hours on the **end date** shown on **your schedule**.

Service conditions

Services will be provided under this contract subject to limits on:

1. When a **service request** can be made:
 - a. no **service request** is permitted if the **RSA event** occurred prior to purchasing this **service**;
 - b. no **service request** is permitted if the **RSA event** occurred prior to the **start date** of the contract;
2. The number of requests for **service** that can be made per **contract period**:
 - a. Sections A-E detail the maximum number of **service requests** which can be made for each respective **service**.

Reimbursement

If **you** pay for services yourself, **Roojai** will not reimburse these. All **RSA services** must be arranged and agreed by **Roojai**, and **Roojai** will pay for any agreed **service** directly.



Additional services

Roojai may be able to offer services which are not included in this contract for an additional charge. This will be agreed with **you** before the additional **service** is provided.

Section A – Emergency **Repair** Assistance

You can request this **service** up to two times per **contract period**.

Covered

If **your vehicle breaks down**, **we** will dispatch a member of staff to attempt to **repair** the **vehicle** at the **breakdown** location. This could be a permanent or a temporary **repair**. **We** will pay for the member of staff's:

1. transportation costs to and from the **breakdown** location; and
2. labor costs at the **breakdown** location.

Not Covered

1. Any trailers or other vehicles attached to **your vehicle**;
2. Any items under the Exclusions;
3. A **battery failure** – see section B;
4. A **no-fuel issue** – see section C; and
5. A **vehicle entry issue** – see section D.

Section B – **Faulty Battery** Assistance

You can request this **service** up to one time per **contract period**.

Covered

If a **battery failure** occurs, **we** will dispatch a member of staff to attempt to **repair** the **vehicle** at the **event** location. This could be a permanent or a temporary **repair**.

We will pay for the member of staff's:

1. transportation costs to and from the **event** location; and
2. labor costs at the **event** location.

Not Covered

1. Any items under Exclusions;
2. A **breakdown** – see section A;
3. A **no-fuel issue** – see section C; and
4. A **vehicle entry issue** – see section D.

Section C – Fuel Refill Assistance

You can request this **service** up to one time per **contract period**.



Covered

If a **no-fuel issue** occurs, **we** will dispatch a member of staff to attempt to **repair** the **vehicle** at the **event** location. **Our** member of staff will attempt to **repair** the **vehicle** by adding up to 5 (FIVE) liters of fuel to the **vehicle** fuel tank. **We** will choose which fuel to provide. The fuel will be appropriate for the **vehicle**, according to the manufacturer's specification.

We will pay for:

1. the member of staff's transportation costs to and from the **event** location;
2. the cost of the 5 (FIVE) liters of fuel provided at the **event** location; and
3. the member of staff's labor costs at the **event** location.

Not Covered

1. Any items under Exclusions;
2. A **breakdown** – see section A;
3. A **battery failure** – see section B;
4. A **vehicle entry issue** – see section D;
5. The cost of re-fueling the **vehicle** above the first 5 (FIVE) liters; and
6. The cost of re-fueling the **vehicle** with a different fuel than the one chosen by **Roojai**.

Section D – Locksmith Assistance

You can request this **service** up to one time per **contract period**.

Covered

If a **vehicle entry issue** occurs, **we** will dispatch a member of staff to attempt to gain entry to the **vehicle** at the **event** location and **repair** the **vehicle**. This could be a permanent or a temporary **repair**.

We will pay for the member of staff's:

1. transportation costs to and from the **event** location; and
2. labor costs at the **event** location.

Not Covered

1. Any items under Exclusions;
2. A **breakdown** – see section A;
3. A **battery failure** – see section B; and
4. A **no-fuel issue** – see section C.

Section E – Vehicle Transportation Service

You can request this **service** up to one time per **contract period**.

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Covered

If an **RSA event** occurs and **we** are unable to **repair your vehicle** at the **event** location, or in case of **vehicle** immobilization due to **mis-fuelling**, **we** will transport **your vehicle** to a nearby **repair** workshop for **repair**.

1. If the **event** location is in **mainland Thailand** and there is a **repair** workshop in **mainland Thailand** within 25 (TWENTY-FIVE) kilometers of the **event** location:
 - a. **You** can choose any **repair** workshop in **mainland Thailand** within 25 (TWENTY-FIVE) kilometers of the **event** location and **we** will pay to transport **your vehicle** there.
 - b. **You** can choose any **repair** workshop in **mainland Thailand** which is not within 25 kilometers of the **event** location and **we** will transport **your vehicle** there. **You** will have to pay 30 (THIRTY) THB for each kilometer your vehicle is transported after the first 25 (TWENTY-FIVE) kilometers.
 - c. **We** will not transport **your vehicle** to any **repair** workshop that is not in **mainland Thailand**.
2. If the **event** location is in **mainland Thailand** and there is no **repair** workshop in **mainland Thailand** within 25 (TWENTY-FIVE) kilometers of the **event** location:
 - a. **We** will pay to transport **your vehicle** to the nearest **repair** workshop in **mainland Thailand**.
 - b. **You** can choose another **repair** workshop in **mainland Thailand** and **we** will transport **your vehicle** there. **You** will have to pay 30 (THIRTY) THB for each kilometer your vehicle is transported above the distance of the nearest **repair** workshop in **mainland Thailand**.
 - c. **We** will not transport **your vehicle** to any **repair** workshop that is not in **mainland Thailand**.
3. If the **event** location is on an **island under service**, **we** will (acting reasonably) decide which **repair** workshop to transport **your vehicle** to, using the following rules:
 - a. **We** will transport **your vehicle** to a **repair** workshop on that **island under service** if one exists;
 - b. If no **repair** workshop exists on that **island under service**, **we** will transport **your vehicle** to the nearest **repair** workshop in **mainland Thailand**.

Not Covered

1. Any trailers or other vehicles attached to **your vehicle**;
2. Any items under Exclusions;
3. The cost of transporting the driver and **passengers** of the **vehicle** and their personal belongings, valuables, luggage, goods and animals to the **repair** workshop or any other places. The driver and **passengers** may, at their own risk, travel in their **vehicle** while it is being transported. The driver and **passengers**



- will not be allowed to enter or travel in a towing truck or another **vehicle** provided by **Roojai** for **vehicle** transportation purposes;
4. The cost of transporting **your vehicle** to a second **repair** workshop if **your** first-choice **repair** workshop is closed or inaccessible;
 5. The cost of repairing damage to the **vehicle's** tires during transportation in the case where the **vehicle** is not carrying:
 - a. a serviceable spare tire; or
 - b. the tire **repair** equipment provided by the **vehicle's** manufacturer; or
 - c. a locking wheel nut key;
 6. If the **event** location is in **mainland Thailand**, **we** will not transport **your vehicle** to any **repair** workshop that is not in **mainland Thailand**;
 7. If the **event** location is on an **island under service**, **we** will not transport **your vehicle** to any **repair** workshop other than the one specified by **us**.

How **we** count the number of **service requests** made

When **you** notify **us** of an **RSA event**, **we** will discuss the details of the **RSA event** over the phone with **you** first before deciding which **service** (or services) to provide.

If **we** believe that the **RSA event** can be repaired under sections A-D, then **we** will dispatch **our** member of staff to **repair** the **vehicle** as detailed in sections A-D.

If this **repair** is successful, **we** will count 1 (ONE) **service request** for the respective **service** used under sections A-D only.

If this **repair** is unsuccessful, **we** will transport **your vehicle** to a **repair** workshop under section E. In this case, **we** will count:

- 1 (ONE) **service request** for the respective **service** used under sections A-D; and
- 1 (ONE) **service request** for section E.

If **we** believe the **RSA event** is of a serious nature and **repair** under sections A-D is not possible, **we** will directly transport **your vehicle** to a **repair** workshop under section E. In this case, **we** will count 1 (ONE) **service request** for section E only.

The above examples assume that **you** have not already reached the maximum number of **service requests** which can be made for each respective **service** under sections A-E.

Exclusions

The following exclusions may apply to all services offered in this contract as deemed appropriate by **us**:

1. **We** will not provide services for immobilizations caused by any of the following:
 - a. acts of vandalism;
 - b. driver-induced fault;

- c. force majeure including but not limited to fire, natural hazards, terrorism, war, explosion, radioactivity and theft;
 - d. **road traffic collisions**;
 - e. trailers; and
 - f. illegal acts;
2. **We** will not pay for:
 - a. the cost of any parts required to **repair** the **vehicle**;
 - b. the fitting of parts supplied by anyone other than **us**;
 - c. **specialist resource**;
 - d. any damage to glass even if the damage means **you** cannot legally or safely drive. **We** will arrange transport to a local **repair** workshop so **you** can arrange to get **your vehicle** fixed but **you** will have to pay for this;
 - e. spare tires and wheels and repairing or sourcing them; or
 - f. **vehicle** transportation carried out by someone other than **Roojai**.
 - g. If the emergency services, local authority or any government agency are handling the **RSA event**, **we** will only attend and provide services once instructed to do so by them;
 - h. If the emergency services, local authority or any government agency come to handle the **RSA event** while **we** are providing **our** services, **we** will immediately stop such provision and provide services once instructed to do so by them;
3. **We** will not provide services for an **RSA event** resulting from a fault that **we** have previously attended and:
 - a. the original fault has not been properly repaired; or
 - b. **you** have not followed **our** advice after a temporary **repair**;
4. **We** will not provide services for an **RSA event** if the **event** location is not in **mainland Thailand** or an **island under service**.

General Conditions

The following conditions apply to all sections of this contract. If **you** do not comply, **we** can refuse **service** and/or cancel **your** contract without any refund.

1. **You** must pay **your service** fee in advance.
2. **You** must purchase this **service** in conjunction with a voluntary car insurance product.
3. The associated voluntary car insurance product must be active in order to request services for an **RSA event**.
4. **You** must pay the premiums of **your** associated voluntary car insurance product according to the payment **schedule** agreed with **Roojai** (as shown on **your** "Statement of Account").
5. **You** must request services directly from **us**, as **we** will only provide services if **we** make the arrangements to help **you**.
6. Where the **RSA event** is caused by a component failure, this must stop the **vehicle** from working. For example, an air-conditioning failure or illumination of a warning light in itself does not constitute an **RSA event**. If the **vehicle** is still

- working after a component failure, and **you** take **your vehicle** to a place of **repair**, this contract will not cover this.
7. **We** will not cover any request for **service** where the **vehicle** is already at a workshop or other place of **repair**.
 8. Where **we** deem, acting reasonably, that **you** requested **service** to avoid the cost of repairing the **vehicle**, or to correct an attempted **repair** by someone else, **we** will not provide cover.
 9. There must be a driver with the **vehicle** when **we** attend.
 10. **You** are responsible at all times for the care of **your** personal belongings, valuables, and luggage in or on a **vehicle**. **We** will not be responsible for any loss of or damage to them.
 11. The **vehicle** must not carry **passengers** or objects in a way deviating from the manufacturer's specification.
 - a. Each passenger must have a separate fixed seat fitted to the manufacturer's specification and any child must occupy a properly fitted child seat.
 - b. The **vehicle** must not carry **passengers** and/or objects with the total weight exceeding the limit speculated in the manufacturer's specification.
 12. Where **we** provide a **repair** to **your vehicle**, whilst **we** are responsible for that **repair**, this does not mean that **we** are confirming the legal and roadworthy condition of the **vehicle**. This remains **your** responsibility.
 13. **We** will not be responsible for any losses or damages that **you** incur following a **breakdown** that are not expressly covered by this contract. For example, **we** will not pay for any loss of earnings, missed appointments, or medical fees.
 14. **We** do not guarantee that transportation to a **repair** workshop will be during opening hours, or that repairs can start immediately. Whilst **we** will try to check that the **repair** workshop will undertake the type of repairs required, **we** cannot guarantee this. **We** will not take responsibility for repairs carried out at any **repair** workshop, and the contract for such repairs will be between **you** and the **repair** workshop.
 15. During extreme weather, riots, war, civil unrest, industrial disputes, **our** services can be interrupted. **We** will resume **our service** to **you** as soon as **we** can in these circumstances.
 16. In handling any **service request** there may be more than one option available to **you** under this contract. **We** will decide which is the most appropriate option based on **our** expertise in **RSA event** situations. In doing so, **we** will act in consultation with **you**, and act reasonably at all times.
 17. **Your vehicle** must not be used for **commercial purposes**. **Your vehicle** may only be used for private purposes, such as using the **vehicle** for social, domestic and pleasure purposes and commuting to and from a permanent place of work or home.
 18. **We** reserve **our** absolute right to change any terms and conditions under this contract without prior notice to **you**. In case of any changes, **we** will notify **you** at least 30 (THIRTY) days in advance of such changes and **we** will refund **you** in case **you** do not agree with the new terms and conditions on a pro-rata basis.



19. This contract does not cover:

- a. routine servicing, maintenance or assembly of **your vehicle**;
- b. **your vehicle** if it is originally intended to be used for **commercial purposes**, even if **you** are using it for private purposes at the time of the **RSA event**;
- c. **RSA events** that occur during activities or events that are not subject to the normal rules of the road, for example:
 - i. **RSA events** on a track day. **We** will not attend **RSA events** on race tracks or where **you** have been immediately transported from a race track;
 - ii. **RSA events** that occur off the public highway to which **you** or **we** have no legal access;
- d. **your vehicle** if it is not legally taxed, insured or is not being used in line with the manufacturer's guidelines;
- e. vehicles that are not in a roadworthy condition. If **we** consider, acting reasonably, that the **vehicle** is not in a legal or roadworthy condition, **we** can refuse to provide **service**. If **you** can demonstrate that the **vehicle** is roadworthy, **we** will provide **service**;
- f. any request for services that is or may be affected by the influence of alcohol, drugs, impairing medicine or controlled substances;
- g. any request for **service** under this contract where the **RSA event** was first reported to **us** under a different contract.

20. If **you** are asked to review and approve a document recording the condition of **your vehicle**, including an electronic form, it is **your** responsibility to ensure that the record is accurate and complete, and **we** will not be responsible for any errors or omissions.

Cancellation of **your** policy

Your right to cancel

You can choose to cancel **your** contract at any time. The **service** fee will not be refunded.

Our right to cancel

Roojai reserves its right to cancel **your** contract at any time. **We** will inform **you** that **your** contract has been cancelled via **your** registered email (or registered mail address for customers who do not register their email address with **Roojai**) at least 7 (SEVEN) days in advance.

If **you** fail to comply with the terms of this contract (in particular, the "General Conditions"), **Roojai** can choose to cancel **your** contract at any time. The **service** fee will not be refunded in this case.

In other cases, **Roojai** may refund some, or all, of **your service** fee, but **we** reserve the right not to refund the **service** fee.

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Misuse of **your** contract

You must not:

1. Behave inappropriately towards **us**, including acting in a threatening or abusive manner, whether verbally or physically;
2. Persuade or attempt to persuade **us** into a dishonest or illegal act;
3. Omit to tell **us** important facts about an **RSA event** in order to obtain a **service**;
4. Provide false information in order to obtain a **service**;
5. Knowingly allow someone that has not purchased this **service** to try and obtain a **service** under this contract;

If these conditions are not complied with, **we** may:

1. Refuse to provide any services to **you** under this contract with immediate effect;
2. Immediately cancel this contract;
3. Refuse to sell any products or services to **you** in the future; and
4. Recover from **you** for any payment mistakenly made by **us**.

Automatic Contract Renewal

Automatic Renewal

Subject to Annual Review of a Continuous Contract, **we** will automatically renew **your** contract and collect the **service** fee that is due when **you** renew **your** associated voluntary car insurance product.

If **you** do not wish **us** to do this, please opt-out during **your** car insurance product renewal process or contact **us** as soon as possible and before the renewal date specified in **your schedule**.

If **your** card details have changed, **we** will look to update them from **your** card provider to let **us** renew **your** contract.

If **you** have informed **us** **you** do not want to automatically renew **your** contract and **you** have not authorized **us** to keep **your** account details, **we** will not renew **your** contract and it will expire at the **end date**.

Annual Review of a Continuous Contract

Providing that all **service** fees have been paid to date, **your** contract will continue until the **end date** of the contract or the date it is cancelled by **you** or **us** in accordance with the cancellation rules. Providing that **your** contract is not cancelled before the **end date**, **we** may review the **service** fee and/or terms and conditions for the contract before the end of each **contract period**. **We** will write to **you** at least 30 (THIRTY) days before **your** contract **end date** to confirm whether **your** contract will continue with **us** along with any changes to the **service** fee and/or terms and conditions for the next **contract period**.

Definition of Words

Any words in **bold** appearing throughout this document have a specific meaning which we explain below:

“**battery fail**” / “**battery failure**” / “**faulty battery**” means an **event** occurring in **mainland Thailand** or an **island under service** during the **contract period** that stops the **vehicle** from being driven due to a mechanical or electrical fault with the battery;

“**breakdown**” / “**break down**” / “**breaks down**” / “**broken down**” means an **event** occurring in **mainland Thailand** or an **island under service** during the **contract period** that stops the **vehicle** from being driven because of a mechanical or electrical failure. This includes a **flat tire event** or engine fault, but not **battery failure**, **vehicle entry issue**, **no-fuel issue** and any items under the Exclusions;

“**commercial purpose**” / “**commercial purposes**” means using the **vehicle**:

- a) to transport people or property for any fare, fee, rate, charge or other consideration; or
- b) directly or indirectly in connection with any business, or other undertaking intended for profit.

Examples of **commercial purposes** include, but are not limited to:

- 1) taxis;
- 2) rental cars; and
- 3) delivery vehicles;

“**contract period**” means the continuous period from the **start date** to the **end date** as shown on **your schedule**;

“**driver induced fault**” means any fault caused by actions or omissions of the driver of the **vehicle**, except for a **no-fuel issue** or a **vehicle entry issue**;

“**end date**” means the date that this contract expires as shown on **your schedule**;

“**flat tire event**” means an **event** occurring in **mainland Thailand** or an **island under service** during the **contract period** that:

- a. stops the **vehicle** from being driven due to a deflated tire; or
- b. will cause material damage to the **vehicle** due to a deflated tire if the **vehicle** continues to be driven;

“**island under service**” means:

- a. Koh Chang, Trat;
- b. Koh Kho Khao, Phang Nga;

- c. Koh Lanta, Krabi;
- d. Koh Nang Kam, Phatthalung;
- e. Koh Phangnan, Surat Thani;
- f. Koh Phuket;
- g. Koh Samui, Surat Thani;
- h. Koh Tao, Surat Thani;
- i. Koh Yao Noi, Phang Nga;
- j. Koh Yao Yai, Phang Nga; and
- k. Koh Yo, Songkhla;

“**mainland Thailand**” means the main continuous extent area of Thailand, which shall not include offshore islands naturally detached from it, for example: an island connected to the main continuous extent area of Thailand by a man-made bridge is not considered as **mainland Thailand**;

“**mis-fuel**” / “**mis-fuelling**” means putting a fuel into a **vehicle** other than the fuels or fuel types recommended by the **vehicle**’s manufacturer;

“**no-fuel issue**” means an **event** occurring in **mainland Thailand** or an **island under service** during the **contract period** that stops the **vehicle** from being driven because there is no fuel in the **vehicle**. **Mis-fuelling** is not a **no-fuel issue**;

“**passengers**” means the driver and other persons travelling in the **vehicle**, up to the maximum number specified in the **vehicle**’s registration document (which will generally be the same as the number of seats in the **vehicle**);

“**Roojai**” / “**we**” / “**us**” / “**our**” means **Roojai Services Co. Ltd** including its members of staff and any person appointed to act on its behalf;

“**repair**” means actions undertaken at the **RSA event** location by **our** members of staff, subject to the nature of each **RSA event**, with an aim to allow **your vehicle** to be driven;

“**repair garage**” / “**garage**” means a place where a **vehicle** can be repaired, regardless of its name;

“**road traffic collision**” means a traffic collision involving a **vehicle** within Thailand that immobilizes the **vehicle**;

“**RSA**” means road side assistance;

“**RSA event**” / “**event**” means a **breakdown, battery failure, vehicle entry issue** or **no-fuel issue**;



“**RSA service**” / “**service**” means a **service** to be provided for each **RSA event**, as deemed appropriate by **Roojai**. This shall include:

1. roadside **repair** assistance (for **breakdown**);
2. **faulty battery** assistance (for **battery failure**);
3. locksmith assistance (for **vehicle entry issue**);
4. fuel refill assistance (for **no-fuel issue**); and
5. **vehicle** transportation for **vehicle** immobilization;

“**schedule**” means the document entitled “**Contract Schedule**” containing important details about the services purchased;

“**service request**” / “request of **service**” means each separate time **you** contact **Roojai** to report an **RSA event** and ask **us** to provide an **RSA service** under any section of this contract;

“**specialist resource**” means resource or equipment that is not normally carried by **our** member of staff, but is required to complete a **repair** or **vehicle** transportation, for example a crane, tractor or locksmith;

“**start date**” means the date that this contract begins as shown on **your schedule**;

“**vehicle**” means the **vehicle** that is listed on **your schedule**;

“**vehicle entry issue**” means an **event** occurring in **mainland Thailand** or an **island under service** during the **contract period** that prevents entry to the **vehicle**. This includes lost, stolen and broken keys, as well as locking **your** key in the **vehicle**;

“**you**” / “**your**” means the customer named on the **schedule**;

เราพร้อม
อยู่เคียงข้าง
คุณเสมอ

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